

# LCD Monitor

## User Manual

The color and the appearance may differ depending on the product, and the specifications are subject to change without prior notice to improve the performance.



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# 1 Major Safety Precautions

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## 1-1 Before You Start

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### Icons used in this manual

ICON	NAME	MEANING
	Caution	Indicates cases where the function may not work or the setting may be canceled.
	Note	Indicates a hint or tip to operate a function.

### Using this Manual

- Make yourself fully aware of the safety precautions before using this product.
- If a problem occurs, refer to the 'Troubleshooting' section.

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## 1-2 Custody and Maintenance

### External Surface and Screen Maintenance

Clean the product with a soft dry cloth.

- Do not clean the product with a flammable substance such as benzene or thinner, or clean with a wet cloth. This can cause a problem with the product.

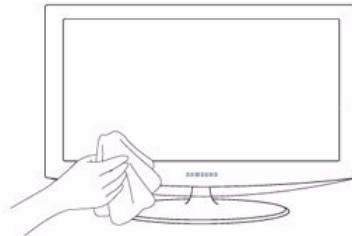
- Do not scratch the screen with your fingernails or a sharp object.

This can cause permanent scratches and damage to the product.

- Do not clean the product by spraying water directly onto the product.

If water enters the product, it can cause fire, electric shock, or a problem with the product.

- Do not use a supersonic humidifier near the monitor. A supersonic humidifier can cause a white stain to appear on the high-gloss portions of the product due to the inherent characteristics of the high gloss material.



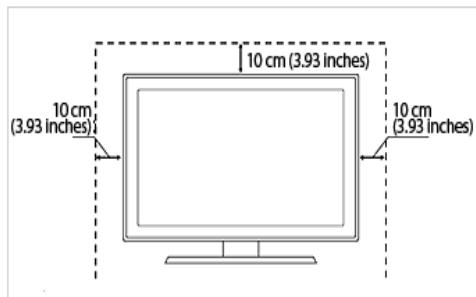
The appearance and the color may differ depending on the model.

### Securing the Installation Space

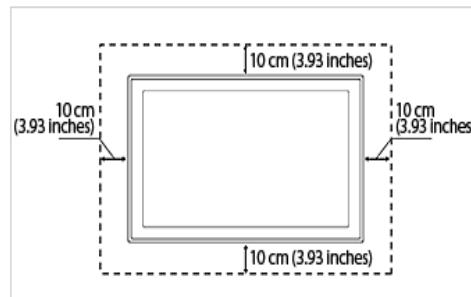
- Keep the required distances between the product and other objects (e.g. walls) to ensure proper ventilation. Failing to do so may result in fire or a problem with the product due to an increase in the internal temperature. Install the product so the required distances shown in the figure are kept.

The appearance may differ depending on the product.

When installing the product with a stand



When installing the product with a wall-mount



### About persistent images

- Displaying a still image for a long time can create a persistent image or stain on the screen. If you intend to leave the display on, but will not use it for a long time, set the power-saving mode or a screen saver on to protect the screen.
- Due to technological constraints of the LCD Panel manufacturer, the images generated by this product may appear either brighter or darker than normal by appr.1ppm (parts per million) pixel.

The number of sub-pixels of an LCD panel by size: The number of Sub-Pixels = Max. Horizontal Resolution x Max. Vertical Resolution x 3

Example ) If the maximum resolution is 1680 x 1050, the number of sub-pixels is  $1680 \times 1050 \times 3 = 5,292,000$ .

## 1-3 Safety Precautions

### Icons used for safety precautions

ICON	NAME	MEANING
	Warning	Failing to follow the precautions marked with this sign, may result in a serious injury or even a fatality.
	Caution	Failing to follow the precautions marked with this sign, may result in a personal injury or property damage.

### Meaning of Signs



Do not perform.



Must be followed.



Do not disassemble.



The power plug must be unplugged from the wall outlet.



Do not touch.

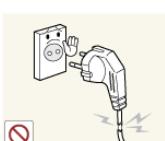


Must be grounded to prevent electric shock.

### Power Related

The product image used in the following pictures for your reference may look different from the actual product.

#### Warning



Avoid using a damaged power cord or plug or a loose power outlet.

- Otherwise, it may result in electric shock or fire.



Avoid plugging in or unplugging the power supply with wet hands.

- Otherwise, it may result in electric shock.



Make sure to connect the power cord to a grounded wall outlet (for insulation class 1 equipment only).

- Otherwise, it may result in electric shock or injury.



Keep the power cord and the product away from a heater.

- Otherwise, it may result in electric shock or fire.



Avoid connecting multiple electric appliances to a single wall outlet.

- Otherwise, it may result in fire due to overheating of the wall outlet.



Plug the power plug in firmly.

- Otherwise, it may result in fire.



Avoid bending or twisting the power cord excessively and avoid placing heavy objects on the cord.

- Otherwise, it may result in electric shock or fire due to a damaged power cord.



If the pins of the power plug or the wall outlet are covered in dust, clean it using a dry cloth.

- Otherwise, it may result in fire.

## Caution



Avoid unplugging the power plug while the product is operating.

- Otherwise, it may damage the product due to electric shock.



When unplugging the power plug from the wall outlet, make sure to hold it by the plug and not by the cord.

- Otherwise, it may result in electric shock or fire.



Make sure to use only the power cord supplied by our company. In addition, do not use the power cord of another electric appliance.

- Otherwise, it may result in electric shock or fire.



Connect the power plug to a wall outlet that can be easily reached.

- When a problem occurs with the product, you must unplug the power plug to cut the power off completely. You cannot cut the power off completely using only the power button on the product.

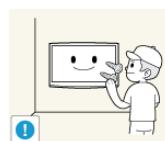
## Installation Related

### Warning



Avoid placing burning candles, mosquito-repellent or cigarettes on the product and installing the product near a heater.

- Otherwise, it may result in fire.



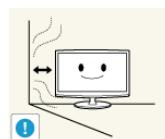
Ask an installation engineer or relevant company to install the product onto the wall.

- Otherwise, it may result in injury.
- Make sure to use the specified wall mount.



Avoid installing the product in a badly-ventilated location such as inside a bookshelf or closet.

- Otherwise, it may result in fire due to internal over-heating.



Keep a distance of at least 10 cm from the wall when installing the product for ventilation.

- Otherwise, it may result in fire due to internal over-heating.



Keep the plastic bags used to pack the product away from children.

- If children place the plastic bags over their heads, they may suffocate.



Avoid installing the product in a location that is unstable or exposed to excessive vibrations such as on an unstable or slanted shelf.

- The product may fall and this may result in damage to the product or injury.
- If you use the product in a location exposed to excessive vibrations, it may result in a problem with the product or fire.



Avoid installing the product in a location exposed to dust, moisture (sauna), oil, smoke or water (rain drops) and installing it within a vehicle.

- This may result in electric shock or fire.



Avoid installing the product in a location exposed to direct sunlight and installing the product near a heat source such as a fire or heater.

- This may shorten the product life cycle or cause fire.



Avoid installing the product at an easily reachable height where children may reach it.

- If a child touches the product, the product may fall and this may result in injury.
- Since the front part is heavier, install the product on a flat and stable surface.

## Caution



Do not let the product drop while moving it.

- This may result in a problem with the product or injury.



When installing the product on a console or shelf, make sure that the front of the product does not protrude out of the console or shelf.

- Otherwise, this may cause the product to fall off and result in a malfunction or injury.
- Make sure to use a cabinet or shelf suitable to the size of the product.



If the product is installed in a location where the operating conditions vary considerably, a serious quality problem may occur due to the surrounding environment. In this case, install the product only after consulting one of our service engineers about the matter.

- Places exposed to microscopic dust, chemicals, too high or low temperature, high humidity, such as airports or stations where the product is continuously used for a long time and so on.



Do not place the product face down on the floor.

- This may damage the panel of the product.



When putting the product down, handle it gently.

- Otherwise, it may result in a problem with the product or injury.

## Cleaning Related



Since using a surfactant, which contains a large amount of alcohol, solvent or other strong chemicals, may result in the discoloration or cracking of the product exterior or the panel surface coming off, be sure to use the recommended cleansing agent only.

You can purchase the recommended cleansing agent from a service center.



Before cleaning the product, unplug the power cord.

- Otherwise, it may result in electric shock or fire.



When cleaning the product, do not spray water directly over the product parts.

- Make sure that water does not enter the product.
- Otherwise, it may result in fire, electric shock or a problem with the product.

## Caution



Avoid spraying cleansing agent directly onto the product.

- This may result in discoloration or cracking of the exterior of the product or the panel coming off.



When cleaning the product, disconnect the power cord and clean the product with a soft dry cloth.

- Avoid using chemicals such as wax, benzene, alcohol, thinner, mosquito-repellent, fragrance, lubrication or cleansing agent when cleaning the product.

This may result in the exterior being deformed or the print being removed.



Use a soft, cloth dampened with a "monitor-exclusive cleansing agent" and wipe the product with it.

- If no monitor-exclusive cleansing agent is available, dilute a cleansing agent with water at a ratio of 1:10 before cleaning the product.



Because the exterior of the product is easily scratched, be sure to use a proper cleansing cloth. However, if the cloth is contaminated by alien substances, it may result in scratches to the exterior; therefore shake off any alien substances from the cloth before using it.

## Usage Related

### Warning



Since a high voltage runs through the product, never disassemble, repair or modify the product yourself.

- Otherwise, it may result in fire or electric shock.
- If the product needs to be fixed, contact a service center.



When cleaning the product, do not spray water directly over the product parts.

- Make sure that water does not enter the product.
- Otherwise, it may result in fire, electric shock or a problem with the product.



If the product generates a strange noise, a burning smell, or smoke, unplug the power plug immediately and contact a service center.

- Otherwise, it may result in electric shock or fire.



Avoid letting children to hang or climb onto the product.

- Otherwise, it may result in the product falling and this may result in injury or death.



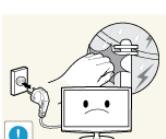
If you drop the product or the case is damaged, turn the power off and unplug the power cord. Contact a service center.

- Otherwise, it may result in fire or electric shock.



Avoid placing objects such as toys and cookies on top of the product.

- If a child hangs over the product to grab an object, the object or the product may fall and this may result in injury or even death.



When thunder or lightning occurs, unplug the power cord and under no circumstance touch the antenna cable as this is dangerous.

- Otherwise, it may result in electric shock or fire.



Avoid dropping an object over the product or cause impact to the product.

- Otherwise, it may result in electric shock or fire.



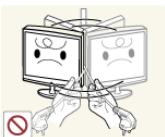
Avoid moving the product by pulling the power cord or antenna cable.

- Otherwise, it may result in electric shock, fire or a problem with the product due to damage to the cable.



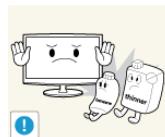
When a gas leak occurs, do not touch the product or the power plug and ventilate immediately.

- A spark may result in an explosion or fire.
- During a thunder or lighting storm, do not touch the power cord or antenna cable.



Avoid lifting up or move the product by holding only the power cord or signal cable.

- Otherwise, it may result in electric shock, fire or a problem with the product due to damage to the cable.



Avoid using or placing inflammable spray or objects near the product.

- This may result in an explosion or fire.



Take care not to block the vent by a table cloth or curtain.

- Otherwise, it may result in fire due to internal overheating.



Avoid inserting metal objects such as a chopsticks, coins or hairpins, or inflammable objects into the product (the vents, ports, etc).

- If water or an alien substance enters the product, turn the power off, unplug the power cord and contact a service center.
- Otherwise, it may result in a problem with the product, electric shock or fire.



Avoid placing a liquid container such as a vase, flowerpot, beverage, cosmetics or drugs, or a metal object over the product.

- If water or an alien substance enters the product, turn the power off, unplug the power cord and contact a service center.
- Otherwise, it may result in a problem with the product, electric shock or fire.



## Caution



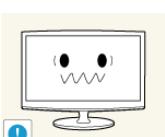
Displaying a still image for a long time may create a persistent image or stain on the screen.

- If you do not use the product for a long time, use the power-saving mode or set the screensaver to the moving picture mode.



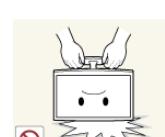
When not using the product for a long time such as leaving your home, unplug the power cord from the wall outlet.

- Otherwise, it may cause dust accumulation and result in fire caused by overheating or short circuit or result in an electric shock.



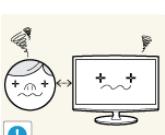
Set the appropriate resolution and frequency for the product.

- Otherwise, it may result in eye strain.



Avoid turning the product upside down or moving the product holding only the stand.

- This may cause the product to fall resulting in damage to the product or injury.

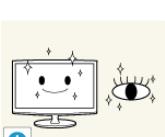


Watching the product from too close a distance continuously may damage your eyesight.



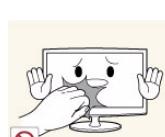
Avoid using a humidifier or cooker near the product.

- Otherwise, it may result in electric shock or fire.



It is important to give your eyes some rest (5 minutes every hour) when viewing the product screen for long periods of time.

- This will alleviate any eye strain.



Since the display panel is hot after being on for a long time, do not touch the product.



Keep small accessories away from the children.



Take care when adjusting the angle of the product or the height of the stand.

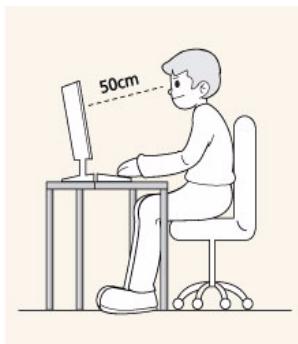
- If your hand or finger is caught, you may be injured.
- If the product is tilted excessively, the product may fall and this may result in injury.



Avoid placing a heavy object over the product.

- Otherwise, it may result in a problem with the product or injury.

## Maintaining the Correct Posture when Using this Product



Maintain the correct posture when using this product.

- Straighten your back.
- Keep a distance of 45~50 cm from your eyes to the screen. Look down at the screen and face the screen forwards.
- Adjust the angle of the product so that light is not reflected onto the screen.
- Keep your elbow at a right angle and keep your arm level with the back of your hand.
- Keep your elbow at a right angle.
- Place your heels flat on the ground while keeping your knees at an angle of 90 degrees or higher and maintain the position of your arm so that your arm is below your heart.

## 2 Installing the Product

### 2-1 Package Contents

- Unpack the product and check if all of the following contents have been included.
- Store the packaging box in case you need to move the Product later.
- If any items are missing, contact your dealer.
- Contact a local dealer to purchase optional items.

Type 1



Monitor and HAS stand

Type 2



Monitor and HAS-USB stand

CONTENTS			
A flat, rectangular manual or booklet.	A small, thin booklet or card.	A silver CD/DVD disc.	A coiled D-Sub cable with blue connectors.
Installation Manual	Product Warranty (Not available in all locations)	User Manual	D-Sub Cable
A power cord with a plug and a coiled lead.	A rectangular cleaning cloth.	A black cable holding ring.	Cable holding ring

## OPTIONAL PARTS

			
DVI Cable	USB Cable	DP Cable	

- The color and the appearance may differ depending on the product, and the specifications are subject to change without prior notice to improve the performance.
- The cleaning cloth is supplied with black high-glossy models only.

## 2-2 Installing the Stand

 Before assembling the product, place the product down on a flat and stable surface so that the screen is facing downwards.



Place a soft cloth over the table to protect the product and place the product onto the cloth face down.



Insert the stand body into the stand base as shown in the figure.



Turn the connecting screw at the bottom of the stand fully so that it is completely fixed.



- Caution

Do not lift the product holding only the stand.

 Disassembly is in the reverse order of the assembly.

When pivot the monitor from horizontal to vertical,tilt the monitor backward to maximum first.

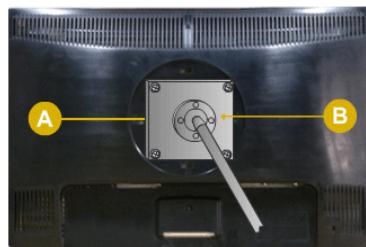


**A** Stand Stopper

## **2-3 Installing the Stand for the Wall Mount**

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This product provides a stand mount of 100 mm x 100 mm ( 3.9 inches x 3.9 inches ) that complies with the VESA specifications.



HAS Stand

A Monitor

B Mounting interface pad (Sold separately)

1. Turn the product off and unplug the power cord from the wall outlet.
2. Place a soft cloth or cushion on a flat surface to protect the panel and place the product down on the cloth so that the front of the product faces downwards.
3. Separate the stand.
4. Align the groove of the part of the product that is to be connected to the stand with the groove in the stand (desk-top stand, wall mount stand or another stand) and firmly fix the stand by fastening the screw.

**!**

- If you use a screw that is longer than the standard specifications, the inside of the product may be damaged.
- For wall mounts that are not compatible with the standard VESA specifications, the length of the screw may differ depending on the corresponding specifications.
- Do not use screws that are incompatible with the standard VESA specifications and do not assemble them using excessive force.
- This may result in damage to the product or injury due to the product falling.
- The company shall not be held liable for any damage or injury.
- The company shall not be held liable for any damage to the product or injury caused by using a stand that is not compatible with the specified specifications or due to an installation not performed by an authorized installation engineer.
- When installing the product using a wall mount, purchase a wall mount that provides at least 10 cm of space from the wall.
- The company shall not be held liable for any problems caused by using a stand that is not compatible with the specified specifications.
- Use the wall mount according to the international specifications.

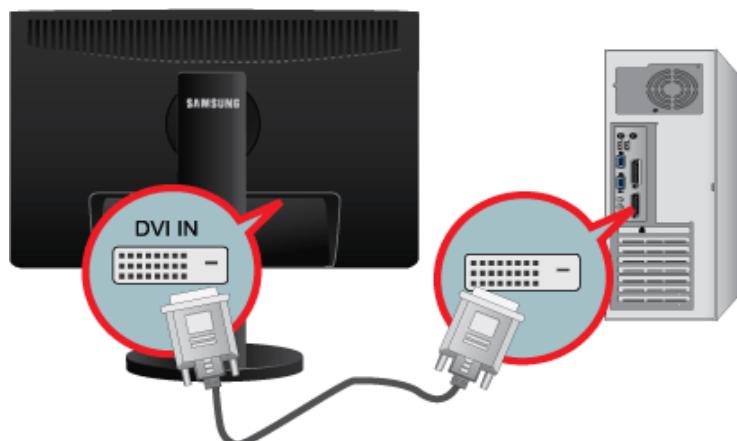
## 2-4 Connecting with a PC

 The connecting part may differ depending on the product model.

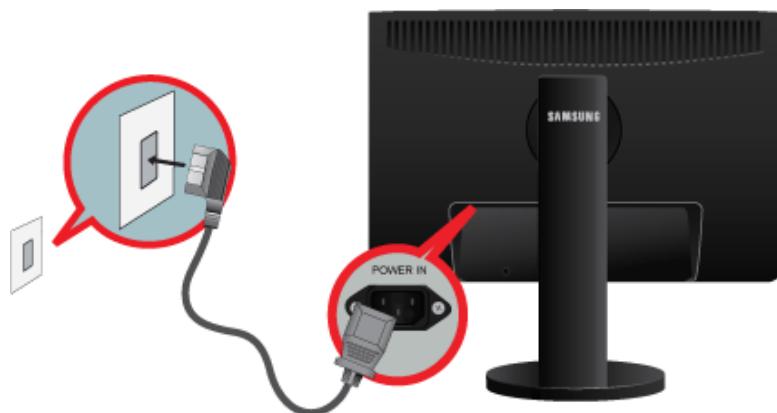
1. Connect the product to a PC depending on the video output supported by the PC.
  - When the graphics card provides D-Sub (<Analog>) output
    - Connect the [RGB IN] port of the product to the [D-Sub] port of the PC with the D-Sub cable.



- When the graphics card provides DVI (<Digital>) output
  - Connect the [DVI IN] port of the product to the [DVI] port of the PC with the DVI cable.



2. Connect one end of the power cord to the [POWER] port of the product and connect the other end of the power cord to the 110V or 220V wall outlet.  
(The input voltage is switched automatically.)



 When the product is connected to a PC, you can turn the product on and use it.

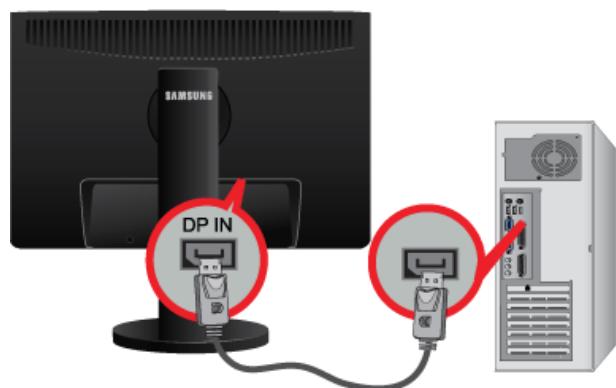
#### POWER ON [ | ] / OFF

Switches the Power On/Off.



## 2-5 Connecting the DP Cables

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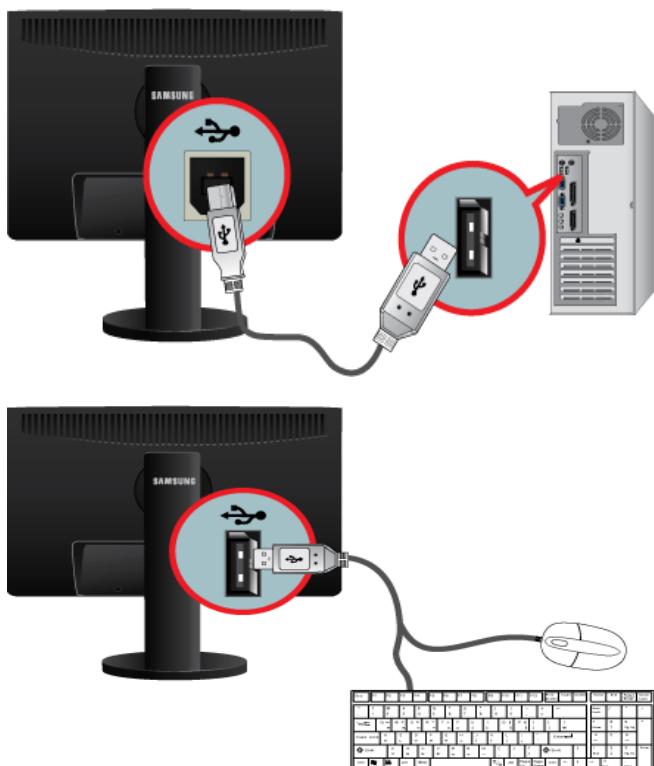


Connect the [DP IN] ports of the PC and all the installed monitors using DP cables.

## 2-6 Connecting USB

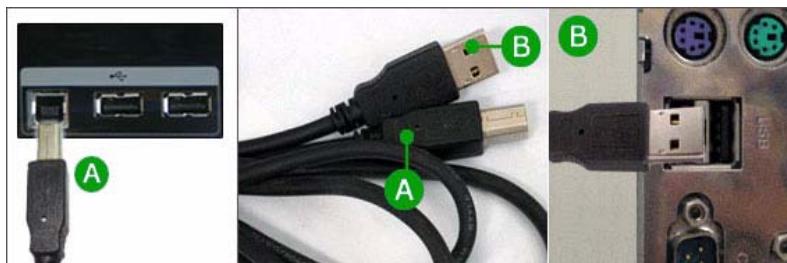
- Applicable to the stand models that have USB ports only.
- You can use a USB device such as a mouse, keyboard, Memory Stick, or external hard disk drive by connecting them to the  DOWN port of the monitor without connecting them to the PC.
- The  USB port of the monitor supports High-Speed Certified USB 2.0.

	High speed	Full speed	Low speed
Data Rate	480 Mbps	12 Mbps	1.5 Mbps
Power Consumption	2.5 W (Max., each port)	2.5 W (Max., each port)	2.5 W (Max., each port)



- Connect the  UP port of the monitor and the USB port of the computer with the USB cable.

- To use  DOWN port, you have to connect the UP (Upstream Cable) to the PC.
- Make sure to use the USB cable supplied with this monitor to connect the monitor's  UP port and your computer's USB port.



- Connect the  DOWN port of the USB monitor and a USB device with the USB cable.
- The use procedures are as the same as those for using an external device connecting to the PC.
  - You can connect and use a keyboard and mouse.

- You can play a file from a media device.  
(Examples of media devices: MP3, digital camera, etc.)
- You can run, move, copy or delete the files on the storage device.  
(Examples of storage devices: external memory, memory card, memory reader, HDD-type MP3 player, etc.)
- You can use other USB devices that can be connected to a computer.

 • When connecting a device to the  DOWN port of the monitor, connect the device using a cable appropriate to the device.

• (For the purchase of the cable and external devices, ask the service center of the corresponding product.)

• The company is not liable for problems or damages to an external device caused by using an unauthorized cable for the connection.

• Some products do not follow the USB standard, and it may cause a malfunction of the device.

• If the device malfunctions even if it is connected to the computer, contact the service center of the device/computer.

## 2-7 Kensington Lock

A Kensington Lock is an anti-theft device that enables users to lock the product so that they can safely use it in public locations. Since the shape and usage of the locking device may differ depending on the model and the manufacturer, for more information, refer to the User Manual supplied with the locking device for more information.

- ☞ You must purchase the Kensington Lock separately.



### To lock the product, follow these steps:

1. Wrap the Kensington lock cable around a large, stationary object such as a desk or chair.
2. Slide the end of the cable with the lock attached through the looped end of the Kensington lock cable.
3. Insert the locking device into the Kensington slot on the Monitor(**B**).
4. Lock the lock(**A**).

- ☞ • These are general instructions. For exact instructions, see the User Manual supplied with the locking device.
  - You can purchase the locking device from an electronics store, an online shop, or our service center.

# 3 Using the product

## 3-1 Setting the Optimal Resolution

If you turn the power on after purchasing the product, a message regarding the optimal resolution setting appears on the screen. Select a language and the optimal resolution.



▲/▼ : You can select a language with these buttons.  
MENU : If you press this button, the message disappears.

- ☞
  - It can be displayed up to one (1) times. Make sure to adjust the resolution of your PC before reaching the maximum count.
  - To set the resolution to the optimal resolution
    - When the PC is turned off, connect the product and the PC and turn the power on.
    - Right-click over the Desktop and select 'Properties' from the pop-up menu.
    - In the 'Settings' tab, set the resolution to the optimal resolution.

## 3-2 Standard Signal Mode Table

 The LCD monitor has one optimal resolution for the best visual quality depending on the screen size due to the inherent characteristics of the panel, unlike for a CDT monitor.

Therefore, the visual quality will be degraded if the optimal resolution is not set for the panel size. It is recommended setting the resolution to the optimal resolution of the product.

If the signal from the PC is one of the following standard signal modes, the screen is set automatically. However, if the signal from the PC is not one of the following signal modes, a blank screen may be displayed or only the Power LED may be turned on.

Therefore, configure it as follows referring to the User Manual of the graphics card.

2243DW

DISPLAY MODE	HORIZONTAL FREQUENCY (KHZ)	VERTICAL FREQUENCY (HZ)	PIXEL CLOCK (MHZ)	SYNC POLARITY (H/V)
IBM, 720 x 400	31.469	70.087	28.322	-/+
MAC, 640 x 480	35.000	66.667	30.240	-/-
MAC, 832 x 624	49.726	74.551	57.284	-/-
MAC, 1152 x 870	68.681	75.062	100.000	-/-
VESA, 640 x 480	31.469	59.940	25.175	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 800 x 600	35.156	56.250	36.000	+/-
VESA, 800 x 600	37.879	60.317	40.000	+//
VESA, 800 x 600	48.077	72.188	50.000	+//
VESA, 800 x 600	46.875	75.000	49.500	+//
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	70.069	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/-
VESA, 1152 x 864	67.500	75.000	108.000	+/-
VESA, 1280 x 800	49.702	59.810	83.500	-/+
VESA, 1280 x 800	62.795	74.934	106.500	-/+
VESA, 1280 x 960	60.000	60.000	108.000	+/-
VESA, 1280 x 1024	63.981	60.020	108.000	+/-
VESA, 1280 x 1024	79.976	75.025	135.000	+/-
VESA, 1440 x 900	55.935	59.887	106.500	-/+
VESA, 1440 x 900	70.635	74.984	136.750	-/+
VESA, 1680 x 1050	64.674	59.883	119.000	+/-

2443DW

DISPLAY MODE	HORIZONTAL FREQUENCY (KHZ)	VERTICAL FREQUENCY (HZ)	PIXEL CLOCK (MHZ)	SYNC POLARITY (H/V)
IBM, 720 x 400	31.469	70.087	28.322	-/+
MAC, 640 x 480	35.000	66.667	30.240	-/-
MAC, 832 x 624	49.726	74.551	57.284	-/-
MAC, 1152 x 870	68.681	75.062	100.000	-/-
VESA, 640 x 480	31.469	59.940	25.175	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 800 x 600	35.156	56.250	36.000	+/+
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	70.069	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1152 x 864	67.500	75.000	108.000	+/+
VESA, 1280 x 800	49.702	59.810	83.500	-/+
VESA, 1280 x 960	60.000	60.000	108.000	+/+
VESA, 1280 x 1024	63.981	60.020	108.000	+/+
VESA, 1280 x 1024	79.976	75.025	135.000	+/+
VESA, 1440 x 900	55.935	59.887	106.500	-/+
VESA, 1440 x 900	70.635	74.984	136.750	-/+
VESA, 1600 x 1200	75.000	60.000	162.000	+/+
VESA, 1680 x 1050	65.290	59.954	146.250	+/-
VESA, 1920 x 1200	74.038	59.950	154.000	+/-

### Horizontal Frequency

The time taken to scan one line from the left-most position to the right-most position on the screen is called the horizontal cycle and the reciprocal of the horizontal cycle is called the horizontal frequency. The horizontal frequency is represented in kHz.

### Vertical Frequency

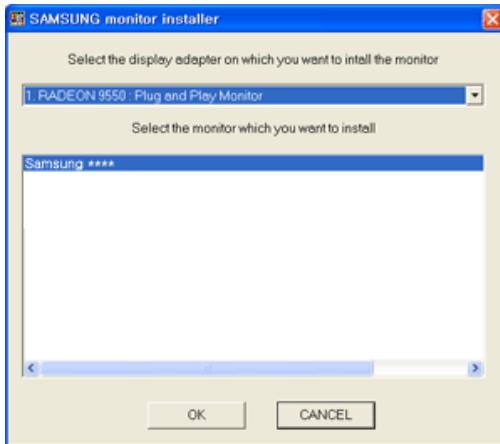
A panel must display the same picture on the screen tens of times every second so that humans can see the picture. This frequency is called the vertical frequency. The vertical frequency is represented in Hz.

### 3-3 Installing the Device Driver

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 If you install the device driver, you can set up the appropriate resolution and frequency for the product. The device driver is included on the CD-ROM supplied with the product. If the supplied drive file is corrupted, please visit a service center or Samsung Electronics website(<http://www.samsung.com/>), and download the driver.

1. Insert the driver installation CD-ROM into the CD-ROM drive.
2. Click on "Windows Driver".
3. Complete the remaining installation steps according to the instructions displayed on the screen.
4. Select the model of your product from the model list.



5. Check if the appropriate resolution and screen refresh rate are displayed in the Control Panel settings. For more information, refer to the document about the Windows operating system.

## 3-4 Product Operating Buttons

### Product Operating Buttons



Touch them lightly with your fingers to use them.

ICON	DESCRIPTION
	<p>Press this button to view the On Screen Display (OSD). This button is also used to exit the OSD or to return to a higher-level OSD menu * OSD Adjustment Lock This function locks the OSD in order to maintain the current settings or to prevent the settings from being changed by another person On: If you press and hold the MENU button down for 5 seconds, the OSD Adjustment Lock function is activated. Off: If you press and hold the MENU button down for 5 seconds again, the OSD Adjustment Lock function is disabled.</p> <p> Even if the OSD Adjustment Lock function is activated, users can adjust the brightness and contrast and can set up the adjustment function assigned to the .</p>
	<p>Use these buttons to navigate the menu or to adjust a value in the OSD.</p>
	<p>Use this button to control the brightness of the screen.</p>
	<p>Users can set the &lt;Customized Key&gt; to one of the following functions. If the user presses the Customized Key after setting it, the configured function will be performed.</p> <ul style="list-style-type: none"><li>&lt;MagicBright&gt; - &lt;MagicAngle&gt; - &lt;MagicEco&gt; - &lt;Image Size&gt;</li></ul> <p> You can set the function of the &lt;Customized Key&gt; by selecting &lt;SETUP&amp;RESET&gt; -&gt; &lt;Customized Key&gt; in the OSD.</p>
	<p>Use this button to select a function.</p> <p>If you press the  button when there is no OSD, the input signal (Analog/Digital/DP) is switched. When the input signal is switched by pressing  button or the product is turned on, a message displaying the selected input signal appears at the top left of the screen.</p> <p></p> <ul style="list-style-type: none"><li>To select Digital mode, you have to connect the product and the PC with the DVI cable.</li><li>To select DP mode, you have to connect the product and the PC with the DP cable.</li></ul>

ICON	DESCRIPTION
<b>AUTO</b>	<p>Press [AUTO] button to adjust the screen settings automatically.</p> <p> This function is only available in Analog mode.</p> <p>If the resolution settings are changed in the Display Properties, the AUTO adjustment function is performed.</p>
	Press this button to turn the product on or off
 Power Indicator	<p>This light is lit when operating normally, and blinks once when your adjustments are saved.</p> <p> For more information on the power-saving function, refer to the power saving function in More Information. When not using the product for a long time, unplugging the power cord is recommended to minimize power consumption.</p>

## 3-5 Using the Screen Adjustment Menu (OSD: On Screen Display)

### The Screen Adjustment Menu (OSD: On Screen Display) Structure

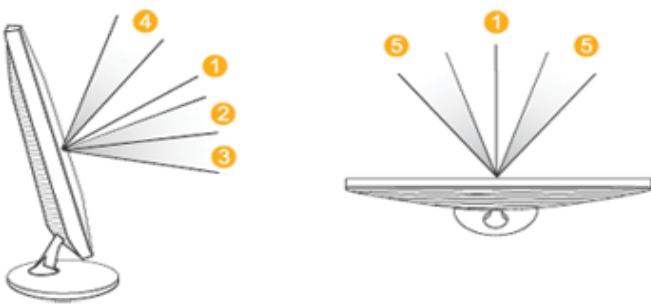
Top Menus	Sub Menus				
PICTURE	Brightness	Contrast	Sharpness	MagicBright	MagicAngle
	Coarse	Fine			
COLOR	MagicColor	Red	Green	Blue	Color Tone
	Color Effect	Gamma			
SIZE & POSITION	H-Position	V-Position	Image Size	Menu H-Position	Menu V-Position
SETUP&RESET	Reset	Language	MagicEco	Off Timer On/Off	Off Timer Setting
	Customized Key	Auto Source	Display Time	PC/AV Mode	Menu Transparency
INFORMATION					

Monitor functions may vary according to models. Please refer to actual product.

### PICTURE



Menu	Description
Brightness	<p>Controls the screen brightness.</p> <ul style="list-style-type: none"> <li> This menu is unavailable when &lt;MagicBright&gt; is set to &lt;Dynamic Contrast&gt; mode.</li> <li> This menu is unavailable when &lt;MagicEco&gt; is set.</li> </ul>
Contrast	<p>Controls the contrast of the pictures displayed on the screen</p> <ul style="list-style-type: none"> <li> This menu is unavailable when &lt;MagicBright&gt; is set to &lt;Dynamic Contrast&gt; or &lt;Cinema&gt; mode.</li> <li> This menu is unavailable when &lt;MagicColor&gt; is set to &lt;Full&gt; mode or &lt;Intelligent&gt; mode.</li> <li> This menu is unavailable when &lt;Color Effect&gt; is set.</li> </ul>
Sharpness	<p>Controls the clarity of details of pictures displayed on the screen</p> <ul style="list-style-type: none"> <li> This menu is unavailable when &lt;MagicBright&gt; is set to &lt;Dynamic Contrast&gt; or &lt;Cinema&gt; mode.</li> <li> This menu is unavailable when &lt;MagicColor&gt; is set to &lt;Full&gt; mode or &lt;Intelligent&gt; mode.</li> <li> This menu is unavailable when &lt;Color Effect&gt; is set.</li> </ul>

Menu	Description
MagicBright	<p>Provides preset picture settings optimized for various user environments such as editing a document, surfing the Internet, playing games, or movies and so on.</p> <ul style="list-style-type: none"> <li>• &lt;Custom&gt; If the preset picture modes are not sufficient, users can configure the &lt;brightness&gt; and &lt;Contrast&gt; directly using this mode.</li> <li>• &lt;Standard&gt; This mode provides the picture setting appropriate for editing a document and surfing the Internet (text + picture).</li> <li>• &lt;Game&gt; This mode provides the picture setting appropriate for playing games that include lots of graphics and that require a fast screen refresh rate.</li> <li>• &lt;Cinema&gt; This mode provides brightness and sharpness settings similar to those of a TV for the best entertainment environment (movie, DVD, etc.).</li> <li>• &lt;Dynamic Contrast&gt; Controls the picture contrast automatically so that bright and dark pictures are balanced overall.</li> </ul> <p> This menu is unavailable when &lt;MagicAngle&gt; or &lt;MagicEco&gt; is set.</p>
MagicAngle	<p>This feature allows you to see optimal screen quality according to your viewing position. When viewing the screen at an angle from below, above or the side of the monitor, by setting the appropriate mode for each position you can obtain a similar picture quality as viewing the screen directly from the front.</p> <p> Set to &lt;Off&gt; when viewing directly in front of the screen.</p> <ul style="list-style-type: none"> <li>• &lt;Off&gt; ① - Select when viewing from the front position.</li> <li>• &lt;Lean Back Mode1&gt; ② - Select when viewing from a slightly lower position.</li> <li>• &lt;Lean Back Mode2&gt; ③ - Select when viewing from the lower position.</li> <li>• &lt;Standing Mode&gt; ④ -Select when viewing from the upper position.</li> <li>• &lt;Side Mode&gt; ⑤ - Select when viewing from the left or right position.</li> <li>• &lt;Group View&gt; - Select when two or more person view among ①, ④, ⑤ position at the same time.</li> <li>• &lt;Custom&gt; -When &lt;Custom&gt; is selected, settings for &lt;Lean Back Mode 1&gt; is applied by default. Users can set suitable picture quality as needed.</li> </ul>  <p> • This menu is unavailable when &lt;MagicBright&gt; is set to &lt;Dynamic Contrast&gt; or &lt;Cinema&gt; mode.</p> <p> • This menu is unavailable when &lt;MagicColor&gt; or &lt;Color Effect&gt; is set.</p>

Menu	Description
Coarse	<p>Removes vertical noise lines (line pattern) from the screen.</p> <p>The location of the screen may be changed after the adjustment. In this case, move the screen so that the screen is displayed at the center of the display panel using the &lt;H-Position&gt; menu.</p> <p> This function is only available in Analog mode.</p>
Fine	<p>Removes horizontal noise lines (line pattern) from the screen.</p> <p>If you cannot remove the noise completely with the &lt;Fine&gt; function, adjust the &lt;Coarse&gt; and then use the &lt;Fine&gt; function again.</p> <p> This function is only available in Analog mode.</p>

## COLOR



Menu	Description
MagicColor	<p>Expresses natural colors more clearly without changing the picture quality using proprietary digital picture quality improvement technology developed by Samsung Electronics.</p> <ul style="list-style-type: none"> <li>• &lt;Off&gt; - Turns the MagicColor function off.</li> <li>• &lt;Demo&gt; - You can compare the pictures processed by MagicColor with the original pictures.</li> <li>• &lt;Full&gt; - Provides a clearer picture including areas corresponding to skin color.</li> <li>• &lt;Intelligent&gt; - Improves the chroma of pictures except for areas corresponding to skin color.</li> </ul> <p> • This menu is unavailable when &lt;MagicAngle&gt; is set.</p> <p> • This menu is unavailable when &lt;Color Effect&gt; is set.</p>
Red	<p>You can adjust the red color value of pictures according to your preference.</p> <p> • This menu is unavailable when &lt;MagicColor&gt; is set to &lt;Full&gt; mode or &lt;Intelligent&gt; mode.</p> <p> • This menu is unavailable when &lt;Color Effect&gt; is set.</p>
Green	<p>You can adjust the green color value of pictures according to your preference.</p> <p> • This menu is unavailable when &lt;MagicColor&gt; is set to &lt;Full&gt; mode or &lt;Intelligent&gt; mode.</p> <p> • This menu is unavailable when &lt;Color Effect&gt; is set.</p>
Blue	<p>You can adjust the blue color value of pictures according to your preference.</p> <p> • This menu is unavailable when &lt;MagicColor&gt; is set to &lt;Full&gt; mode or &lt;Intelligent&gt; mode.</p> <p> • This menu is unavailable when &lt;Color Effect&gt; is set.</p>
Color Tone	<p>You can set the color temperature according to your preference.</p> <ul style="list-style-type: none"> <li>• &lt;Cool&gt; - Sets the color temperature of the screen to a cooler color.</li> <li>• &lt;Normal&gt; - Sets the color temperature of the screen to the standard color temperature.</li> <li>• &lt;Warm&gt; - Sets the color temperature of the screen to a warmer color.</li> <li>• &lt;Custom&gt; - Select this menu to set the color temperature manually.</li> </ul> <p>If you do not like the preset color temperatures, you can manually adjust the value of RGB.</p> <p> • This menu is unavailable when &lt;MagicColor&gt; is set to &lt;Full&gt; mode or &lt;Intelligent&gt; mode.</p> <p> • This menu is unavailable when &lt;MagicAngle&gt; is set.</p> <p> • This menu is unavailable when &lt;Color Effect&gt; is set.</p>
Color Effect	<p>You can change the overall atmosphere by changing the color of pictures.</p> <ul style="list-style-type: none"> <li>• &lt;Off&gt; - Turns the &lt;color effect&gt; function off.</li> <li>• &lt;Grayscale&gt; - Displays pictures in black and white.</li> <li>• &lt;Green&gt; - Displays pictures in green mono color.</li> <li>• &lt;Aqua&gt; - Displays pictures in aqua mono color.</li> <li>• &lt;Sepia&gt; - Displays pictures in sepia mono color.</li> </ul> <p> • This menu is unavailable when &lt;MagicAngle&gt; is set.</p> <p> • This menu is unavailable when &lt;MagicColor&gt; is set.</p>
Gamma	<p>Using this menu, you can change the intensity of the colors of medium brightness.</p> <ul style="list-style-type: none"> <li>• &lt;Mode1&gt; - &lt;Mode2&gt; - &lt;Mode3&gt;</li> </ul> <p> • This menu is unavailable when &lt;MagicAngle&gt; is set.</p>

 (This is unavailable when <MagicBright> is set to <Dynamic Contrast> and <Cinema> mode.)

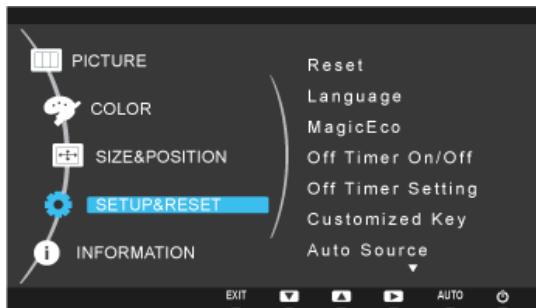
## SIZE & POSITION



Menu	Description
H-Position	<p>Moves the position of the display area on the screen horizontally.</p> <ul style="list-style-type: none"> <li> This function is only available in Analog mode.</li> <li>When TV signal is input in AV mode ,select &lt;Screen Fit&gt; to adjust horizontal position in 0-6 levels.</li> </ul>
V-Position	<p>Moves the position of the display area on the screen vertically.</p> <ul style="list-style-type: none"> <li> This function is only available in Analog mode.</li> <li>When TV signal is input in AV mode ,select &lt;Screen Fit&gt; to adjust vertical position in 0-6 levels.</li> </ul>
Image Size	<ul style="list-style-type: none"> <li> Supplied for the wide models only such as 16:9 or 16:10.</li> </ul> <p><b>PC signals</b></p> <ul style="list-style-type: none"> <li>&lt;Auto&gt; - The picture is displayed at the aspect ratio of the input signal.</li> <li>&lt;Wide&gt; - The picture is displayed in full screen regardless of the aspect ratio of the input signal.</li> </ul> <ul style="list-style-type: none"> <li> A signal not in the standard mode table is not supported.</li> <li>If the resolution is set to the optimal resolution, the aspect ratio does not change whether the &lt;Image Size&gt; is set to &lt;Auto&gt; or &lt;Wide&gt;.</li> </ul> <p><b>AV signals</b></p> <ul style="list-style-type: none"> <li>&lt;4 : 3&gt; - Displays pictures at the 4:3 aspect ratio.</li> <li>&lt;16 : 9&gt; - Displays pictures at the 16:9 aspect ratio.</li> <li>&lt;Screen Fit&gt; - If a 720P, 1080i or 1080P signal is input in DVI input mode, the picture is displayed as is without truncation.</li> </ul> <ul style="list-style-type: none"> <li> This can only be set when the external input is connected through DVI and &lt;PC/AV Mode&gt; is set to &lt;AV&gt;.</li> <li>&lt;4 : 3&gt; - Displays pictures at the 4:3 aspect ratio.</li> <li>&lt;wide&gt; - Displays pictures at the 16:10 aspect ratio.</li> <li>&lt;Screen Fit&gt; - If a 720P, 1080i or 1080P signal is input in DVI input mode, the picture is displayed as is without truncation.</li> </ul> <ul style="list-style-type: none"> <li> It can only be selected if an external input is connected to the DVI terminal and the &lt;PC/AV Mode&gt; is set to &lt;AV&gt;.</li> <li>When the panel is of 16:10,the screen size options include &lt;4:3&gt;,&lt;wide&gt;,&lt;Screen fit&gt;.</li> </ul>

Menu	Description
Menu H-Position	You can adjust the horizontal position of the OSD.
Menu V-Position	You can adjust the vertical position of the OSD.

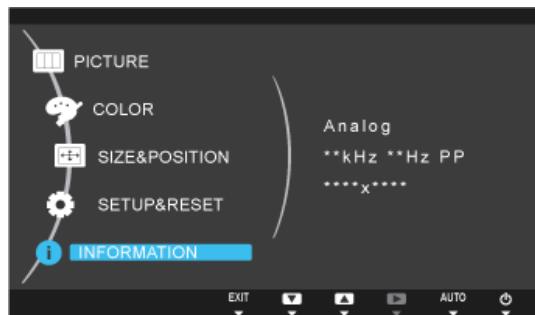
## ⚙️ SETUP&RESET



Menu	Description
Reset	<p>Use this function to restore the visual quality and color settings to the factory defaults.</p> <ul style="list-style-type: none"> <li>• &lt;No&gt; - &lt;Yes&gt;</li> </ul>
Language	<p>Select a language for the OSD.</p> <ul style="list-style-type: none"> <li>• English, Deutsch, Español, Français, Italiano, Svenska, Русский, Português, Türkçe, Polski, Magyar</li> </ul> <p><span style="color: #0070C0;">💡</span> The selected language is only applied to the product OSD. This setting does not affect the other functions of the PC.</p>
MagicEco	<p>This function provides user a low power mode which is realized by lowering the current of the display panel.</p> <ul style="list-style-type: none"> <li>• &lt;100%&gt; When &lt;100%&gt; is selected, the power consumption is 100% of default setting.</li> <li>• &lt;75%&gt; When &lt;75%&gt; is selected, the power consumption is about 75% of default setting.</li> <li>• &lt;50%&gt; When &lt;50%&gt; is selected, the power consumption is about 50% of default setting.</li> <li>• &lt;Power Saving Off&gt; When &lt;Power Saving Off&gt; is selected, the function is turned Off.</li> </ul> <p><span style="color: #0070C0;">💡</span> This menu is unavailable when &lt;MagicBright&gt; is set to &lt;Dynamic Contrast&gt; mode.</p>
Off Timer On/Off	<p>You can turn the Off Timer on or off.</p> <ul style="list-style-type: none"> <li>• &lt;Off&gt; - &lt;On&gt;</li> </ul>
Off Timer Setting	<p>Turns the power off automatically when the configured time is reached.</p> <p><span style="color: #0070C0;">💡</span> When &lt;On&gt; of &lt;Off Timer On/Off&gt; is selected, This function is available only.</p>
Customized Key	<p>You can set the function of the Customized Key to one of the following.</p> <p>&lt;MagicBright&gt; - &lt;MagicAngle&gt; - &lt;MagicEco&gt; - &lt;Image Size&gt;</p>
Auto Source	<ul style="list-style-type: none"> <li>• &lt;Auto&gt; - The monitor automatically selects an input signal.</li> <li>• &lt;Manual&gt; - Users have to manually select an input signal.</li> </ul>

Menu	Description
Display Time	<p>The OSD automatically disappears if no action is taken by the user.</p> <p>You can determine the time to wait before the OSD is hidden.</p> <ul style="list-style-type: none"> <li>• &lt;5 sec&gt; - &lt;10 sec&gt; - &lt;20 sec&gt; - &lt;200 sec&gt;</li> </ul>
PC/AV Mode	<p>Set to PC when connected to a PC.</p> <p>Set to AV when connected to an AV device.</p> <p> • This function does not support Analog mode.</p> <p>• Supplied for the wide models only such as 16:9 or 16:10.</p>
Menu Transparency	<p>You can select the transparency of the OSD.</p> <ul style="list-style-type: none"> <li>• &lt;Off&gt; - &lt;On&gt;</li> </ul>

## INFORMATION



Menu	Description
INFORMATION	Shows the frequency and resolution set on the PC.

## 4 Installing the Software

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### 4-1 Natural Color

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#### What is Natural Color ?

This software works only for Samsung products and enables adjusting the displayed colors on the product and matches the colors on the product with the colors of the printed pictures. For more information, refer to the online help of the software (F1).

The Natural Color is provided online. You can download it from the website below and install;

[http://www.samsung.com/us/consumer/learningresources/monitor/naturalcolorexpert/pop\\_download.html](http://www.samsung.com/us/consumer/learningresources/monitor/naturalcolorexpert/pop_download.html)

### What is MagicTune?



MagicTune is a software program that helps with monitor adjustments by providing comprehensive descriptions of monitor functions and easy-to-understand guidelines.

Users can adjust the product with the mouse and the keyboard without using the operating buttons of the product.

- ☞ Available in Digital mode only.

### Installing the Software

1. Insert the installation CD into the CD-ROM drive.
2. Select the MagicTune setup program.

- ☞ If the pop-up screen for the software installation does not appear on the main screen, find and double-click the MagicTune setup file on the CD-ROM.
- 3. Select the installation language and click [Next].
- 4. Complete the remaining software installation steps according to the instructions displayed on the screen.

- ☞ • The software may not work properly if you do not restart the computer after the installation.
- The MagicTune icon may not appear depending on the computer system and the product specifications.
- If the shortcut icon does not appear, press the F5 key.

### Restrictions and Problems with the Installation (MagicTune™)

The installation of MagicTune™ may be affected by the graphics card, motherboard and the networking environment.

#### System Requirements

##### OS

- Windows 2000
- Windows XP Home Edition
- Windows XP Professional
- Windows Vista 32Bit
- Windows 7 32Bit

- ☞ For MagicTune™, Windows 2000 or later is recommended.

##### Hardware

- At least 32MB of memory
- At least 60MB of free space on the hard disk drive

- ☞ For more information, refer to the website.

### Removing the Software

You can only remove MagicTune™ through [Add or Remove Programs] in Windows.

To remove MagicTune™, complete the following steps.

1. Click [Start] select [Settings], and select [Control Panel] from the menu.  
For Windows XP, click [Start], and select [Control Panel] from the menu.
2. Double-click the [Add or Remove Programs] icon in the Control Panel.
3. In the [Add/Remove] window, find and select MagicTune™ so that it is highlighted.
4. Click [Change or Remove Programs] to remove the software.
5. Select [Yes] to start removing MagicTune™.
6. Wait until a message box appears informing you that the software has been removed completely.

 For technical support, the FAQ (frequently asked questions) or information about the software upgrade for MagicTune™, please visit our website.

## 4-3 MagicRotation

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### What is MagicRotation?



The MagicRotation Software from Samsung Electronics, Inc. provides the user with a rotation feature (0, 90, 180, 270 orientation) that facilitates the optimum utilization of computer display screen, better viewing and improved user productivity.

### Installing the Software

1. Insert the installation CD into the CD-ROM drive.

2. Select the MagicRotation setup program.

If the pop-up screen for the software installation does not appear on the main screen, find and double-click the MagicRotation setup file on the CD-ROM.

3. Select the installation language and click [Next].

4. Complete the remaining software installation steps according to the instructions displayed on the screen.

• The software may not work properly if you do not restart the computer after the installation.  
• The MagicRotation icon may not appear depending on the computer system and the product specifications.  
• If the shortcut icon does not appear, press the F5 key.

### Restrictions and Problems with the Installation (MagicRotation)

The installation of MagicRotation may be affected by the graphics card, motherboard and the networking environment.

#### Limitation

1. The "Display Driver" should be properly loaded for the MagicRotation to work properly.

The installed "Display Driver" should be the latest driver supplied by the vendor.

2. If some applications like Windows Media Player, Real Player, etc. are not displaying movie files properly in 90, 180 and 270 orientations then do the following :

- Close the application.
- Select the Orientation (90, 180, 270) you want to view the application.
- Relaunch the application.

In most cases this should fix the problem.

3. User Applications using OpenGL and DirectDraw (3D drawing) will not function as per the orientation mode selected (90, 180, 270).  
e.g. 3D games

4. DOS based applications in Full Screen Mode will not function as per the orientation mode selected (90, 180, 270).

5. Dual is not supported in Windows™ 98, ME, NT 4.0.

6. MagicRotation does not provide support for 24 bits per pixel (Bit depth/Color Quality).

7. If you are changing your Graphic Card it is recommended that you uninstall the MagicRotation Software before doing so.

### System Requirements

#### OS

- Windows™ 98 SE
- Windows™ Me
- Windows™ NT 4.0
- Windows™ 2000
- Windows XP Home Edition

- Windows XP Professional
- Windows Vista 32Bit
- Windows 7 32Bit

 For MagicRotation, Windows 2000 or later is recommended.

## Hardware

- At least 128MB of memory(recommended)
- At least 25MB of free space on the hard disk drive

## Service Packs

- It is recommended that your System has the latest Service Pack installed.
- For Windows™ NT 4.0, it is recommended to install Internet Explorer 5.0 and above with Active Desktop component.
  - For more information, refer to the website.
  - [Windows™ is registered trademark of Microsoft Corporation, Inc.](#)

## Removing the Software

You can only remove MagicRotation through [Add or Remove Programs ] in Windows.

To remove MagicRotation, complete the following steps.

1. Click [Start] select [Settings], and select [Control Panel] from the menu.  
For Windows XP, click [Start], and select [Control Panel] from the menu.
2. Double-click the [Add or Remove Programs] icon in the Control Panel.
3. In the [Add/Remove] window, find and select MagicRotation so that it is highlighted.
4. Click [Change or Remove Programs] to remove the software.
5. Select [Yes] to start removing MagicRotation.
6. Wait until a message box appears informing you that the software has been removed completely.

 For technical support, the FAQ (frequently asked questions) or information about the software upgrade for MagicRotation, please visit our website.

### What is MultiScreen ?



MultiScreen enables users to use the monitor by partitioning multiple sections.

### Installing the Software

1. Insert the installation CD into the CD-ROM drive.
2. Select the MultiScreen setup program.
  - ☞ If the pop-up screen for the software installation does not appear on the main screen, find and double-click the MultiScreen setup file on the CD-ROM.
3. When the Installation Wizard appears, click [Next].
4. Complete the remaining software installation steps according to the instructions displayed on the screen.
  - ☞ • The software may not work properly if you do not restart the computer after the installation.
  - The MultiScreen icon may not appear depending on the computer system and the product specifications.
  - If the shortcut icon does not appear, press the F5 key.

### Restrictions and Problems with the Installation (MultiScreen)

The MultiScreen installation may be affected by the graphics card, motherboard and the networking environment.

#### Operating System

##### OS

- Windows 2000
- Windows XP Home Edition
- Windows XP Professional
- Windows Vista 32Bit
- Windows 7 32Bit

- ☞ For MultiScreen, the operating systems Windows 2000 or later is recommended.

##### Hardware

- At least 32MB of memory
- At least 60MB of free space on the hard disk drive

### Removing the Software

Click [Start], select [Settings]/[Control Panel], and then double-click [Add or Remove Programs].

Select MultiScreen from the program list and click the [Add/Delete] button.

# 5 Troubleshooting

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## 5-1 Monitor Self-Diagnosis

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-  • You can check if the product is working properly using the Self-Diagnosis function.
  - If a blank screen is displayed and the Power LED blinks even if the product and the PC are properly connected, perform the self-diagnosis function according to the procedures below.

1. Turn the product and the PC off.
2. Separate the signal cable from the product .
3. Turn the product on.
4. If the product is working properly, the <Check Signal Cable> message appears.

In this case, if a blank screen is displayed again, make sure that there is no problem with the PC and the connection. The product is working properly.

## 5-2 Before Requesting Service

 Please check the following before requesting After-Sales service. If the problem continues, please contact your nearest Samsung Electronics Service Center.

A BLANK SCREEN APPEARS / I CANNOT TURN THE PRODUCT ON	
Is the power cord connected properly?	Check the connection status of the power cord.
Is the <Check Signal Cable> message displayed on the screen?	Check the cable connecting the PC and the product. If the message appears on the screen even if the cable is properly connected, recheck the input signal by pressing the  /  button of the product.
Is the <Not Optimum Mode> message displayed on the screen?	This occurs when the signal from the graphics card exceeds the maximum resolution or the maximum frequency of the product. In this case, set up the appropriate resolution and the frequency for the product.
Is a blank screen displayed and does the power LED blink at a 1 second interval?	This occurs when the power saving function is running. If you click the mouse or press any key, the screen will be turned on.
Did you connect with a DVI cable?	If you connect the DVI cable when the PC has booted up or if you reconnect the DVI cable after disconnecting the cable while using a PC, the screen may not be displayed because some graphics cards do not output the video signal. In this case, reboot the PC while the DVI cable is connected.
THE IMAGE IS TOO LIGHT OR TOO DARK.	
Adjust the <Brightness> and <Contrast>. (Refer to the <Brightness>, <Contrast>)	The display brightness can differ according to the mode set for <MagicAngle>. If <MagicBright> is set to <Dynamic Contrast>, the display brightness can differ according to the input signal.
THE ON SCREEN ADJUSTMENT MENU (OSD) DOES NOT APPEAR.	
Did you cancel the screen adjustment?	Check if the OSD Adjustment Lock function is set to Off.
THE COLOR IS WEIRD / THE PICTURE IS DISPLAYED IN BLACK AND WHITE	
Is the entire screen displayed in the same color as if viewing the screen through a cellophane paper?	Check the cable connection to the computer. Reinsert the graphics card into the computer completely. Check if the <Color Effect> is set to <Off>.
Is the graphics card configured correctly?	Set up the graphics card referring to the user manual.
THE DISPLAY AREA SUDDENLY MOVES TO AN EDGE OR TO THE CENTER.	
Did you change the graphics card or the driver?	Please press the [AUTO] button to run the auto adjustment function.
Did you change the resolution and frequency appropriate to the product?	Set the resolution and the frequency to the appropriate values in the graphics card refer to the (Standard Signal Mode Table)
Is the graphics card configured correctly?	Set up the graphics card referring to the user manual.

**THE PICTURES ARE OUT-OF-FOCUS.**

Did you change the resolution and the frequency appropriate to the product?	Set the resolution and the frequency to the appropriate values in the graphics card refer to the (Standard Signal Mode Table)
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**THE COLOR IS DISPLAYED IN 16 BIT (16 COLORS). THE COLOR HAS BEEN CHANGED AFTER CHANGING THE GRAPHICS CARD.**

Did you install the device driver for the product?	Windows XP : Set the color again by selecting Control Panel → Appearance and Themes → Display → Settings. Windows ME/2000 : Set the color again by selecting Control Panel → Display → Settings. Windows Vista : Change the color settings by selecting Control Panel → Appearance and Personalization → Personalization → Display settings. Windows 7 : Change the color settings by selecting Control Panel → Appearance and Personalization → Display → Adjust resolution → Advanced settings → Monitor. (For more information, refer to the Windows user manual for the computer.)
Is the graphics card configured correctly?	Configure the color again in accordance with the new graphics card driver.

**WHEN I CONNECT THE MONITOR, THE 'UNKNOWN MONITOR, PLUG&PLAY (VESA DDC) MONITOR FOUND' MESSAGE IS DISPLAYED.**

Did you install the device driver for the product?	Install the device driver referring to the descriptions about the driver installation.
Check if all the Plug&Play (VESA DDC) functions are supported referring to the User Manual of the graphics card.	Install the device driver referring to the descriptions about the driver installation.

**WHEN I LOOK AT THE EXTERIOR EDGES OF THE PRODUCT, SMALL ALIEN SUBSTANCES APPEAR ON IT.**

Since this product is designed so that the color has a soft appearance by coating it with a transparent material over the black edges, such things may be seen. This is not a defect of the product.

**A "BEEP, BEEP" SOUND IS HEARD WHEN BOOTING THE COMPUTER.**

If the beep sound is generated 3 or more times when booting up the computer, please request service for the computer.

## 5-3 FAQ

FAQ!	PLEASE TRY THE FOLLOWING!
<p>How can I change the frequency (refresh rate) of the video signal?</p>	<p>You have to change the frequency of the graphics card.</p> <p>Windows XP : Change the frequency by selecting Control Panel → Appearance and Themes → Display → Settings → Advanced → Monitor, and then change the refresh rate under Monitor Settings.</p> <p>Windows ME/2000 : Change the frequency by selecting Control Panel → Display → Settings → Advanced → Monitor, and then change the refresh rate under Monitor Settings.</p> <p>Windows Vista : Change the frequency by selecting Control Panel → Appearance and Personalization → Personalization → Display settings → Advanced settings → Monitor, and then change the refresh rate under Monitor Settings.</p> <p>Windows 7 : Change the frequency by selecting Control Panel → Appearance and Personalization → Display → Adjust resolution → Advanced settings → Monitor, and then change the refresh rate under Monitor Settings.</p> <p>(For more information, refer to the User Manual of the computer or the graphics card.)</p>
<p>How can I change the resolution?</p>	<p>Windows XP : Change the resolution by selecting Control Panel → Appearance and Themes → Display → Settings.</p> <p>Windows ME/2000 : Change the resolution by selecting Control Panel → Display → Settings.</p> <p>Windows Vista : Change the resolution by selecting Control Panel → Appearance and Personalization → Personalization → Display settings.</p> <p>Windows 7 : Change the resolution by selecting Control Panel → Appearance and Personalization → Display → Adjust resolution.</p> <p>(For more information, refer to the User Manual of the computer or the graphics card.)</p>
<p>How can I use the power saving function?</p>	<p>Windows XP : Configure it by selecting Control Panel → Appearance and Themes → Display → Screen Saver Setting or configure it in the BIOS Setup of the computer.</p> <p>Windows ME/2000 : Configure it by selecting Control Panel → Display → Screen Saver Setting or Configure it in the BIOS Setup of the computer.</p> <p>Windows Vista : Change settings by selecting Control Panel → Appearance and Personalization → Personalization → Screen Saver. You can also use the BIOS SETUP menu on the PC.</p> <p>Windows 7 : Change settings by selecting Control Panel → Appearance and Personalization → Personalization → Screen Saver. You can also use the BIOS SETUP menu on the PC.</p> <p>(For more information, refer to the Windows user manual for the computer.)</p>

# 6 More Information

## 6-1 Specifications

MODEL NAME		2243DW	2443DW
LCD Panel	Size	22 inches (55 cm)	24 inches (61 cm)
	Display area	473.76 mm (H) x 296.1 mm (V)	518.4 mm (H) x 324.0 mm (V)
	Pixel Pitch	0.282 mm (H) x 0.282 mm (V)	0.270 mm (H) x 0.270 mm (V)
Synchronization	Horizontal	30 ~ 81 kHz	
	Vertical	56 ~ 75 Hz	
Display Color		16.7 M	
Resolution	Optimum resolution	1680 x 1050 @ 60 Hz	1920 x 1200 @ 60 Hz
	Maximum resolution	1680 x 1050 @ 60 Hz	1920 x 1200 @ 60 Hz
Input Signal, Terminated		RGB Analog, DVI(Digital Visual Interface) Compliant Digital RGB, DP(Display Port) 0.7 Vp-p ± 5% Separate H/V sync, Composite, SOG TTL level (V high ≥ 2.0V, V low ≤ 0.8V)	
Maximum Pixel Clock		150 MHz (Analog, DVI, Display Port)	170 MHz (Analog, DVI, Display Port)
Power Supply		This product supports 100-240 V. Since the standard voltage may differ from country to country, please check the label on the back of the product.	
Signal Cable		15pin-to-15pin D-sub cable, Detachable DVI-D to DVI-D connector, Detachable DP Cable ,Detachable	
Dimensions (WxHxD) / Weight (Simple stand)		505.5 x 331.5 x 67.6 mm (19.9 x 13.1 x 2.7 inches) (Without Stand) 505.5 x 375.4 x 200.0 mm (19.9 x 14.8 x 7.9 inches) (With Stand) / 5.7 kg (12.6 lbs)	556.2 x 360.8 x 67.0 mm (21.9 x 14.2 x 2.6 inches) (Without Stand) 556.2 x 432.2 x 250.0 mm (21.9 x 17.0 x 9.8 inches) (With Stand) / 7.7 kg (17.0 lbs)
VESA Mounting Interface		100 mm x 100 mm / 3.9 inches x 3.9 inches	
Environmental considerations	Operating	Temperature : 50°F ~ 104°F (10°C ~ 40°C) Humidity : 10 % ~ 80 %, non-condensing	
	Storage	Temperature : -4°F ~ 113°F (-20°C ~ 45°C) Humidity : 5 % ~ 95 %, non-condensing	

 Design and specifications are subject to change without prior notice.

 Class B (Information Communication equipment for residential use)

This device is registered for EMC requirements for home use (Class B). It can be used in all areas.

(Class B equipment emits less electromagnetic waves than Class A equipment.)

## 6-2 Power Saving Function

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This monitor has a built-in power management system called PowerSaver. This system saves energy by switching your monitor to low-power mode when it has not been used for a certain amount of time. The monitor automatically returns to normal operation when you press a key on the keyboard. For energy conservation, turn your monitor OFF when it is not needed, or when leaving it unattended for long periods. The PowerSaver system operates with a VESA DPM compliant video card installed in your computer. Use the software utility installed on your computer to set up this feature.

STATE	NORMAL OPERATION	POWER SAVING MODE	POWER OFF
Power Indicator	On	Blinking	Off
Power Consumption	2243DW:28 W 2443DW:47 W	Less than 1 watts	Less than 1 watts

- ☞ If there is no power cut-off switch, the power consumption is "0" only when the power cord is disconnected.

## 6-3 Contact SAMSUNG WORLDWIDE

- If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care center.

NORTH AMERICA		
U.S.A	1-800-SAMSUNG(726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
CANADA	1-800-SAMSUNG(726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
MEXICO	01-800-SAMSUNG(726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
LATIN AMERICA		
ARGENTINA	0800-333-3733	<a href="http://www.samsung.com">http://www.samsung.com</a>
BRAZIL	0800-124-421 4004-0000	<a href="http://www.samsung.com">http://www.samsung.com</a>
CHILE	800-SAMSUNG(726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
COLOMBIA	01-8000112112	<a href="http://www.samsung.com">http://www.samsung.com</a>
COSTA RICA	0-800-507-7267	<a href="http://www.samsung.com">http://www.samsung.com</a>
ECUADOR	1-800-10-7267	<a href="http://www.samsung.com">http://www.samsung.com</a>
EL SALVADOR	800-6225	<a href="http://www.samsung.com">http://www.samsung.com</a>
GUATEMALA	1-800-299-0013	<a href="http://www.samsung.com">http://www.samsung.com</a>
HONDURAS	800-7919267	<a href="http://www.samsung.com">http://www.samsung.com</a>
JAMAICA	1-800-234-7267	<a href="http://www.samsung.com">http://www.samsung.com</a>
NICARAGUA	00-1800-5077267	<a href="http://www.samsung.com">http://www.samsung.com</a>
PANAMA	800-7267	<a href="http://www.samsung.com">http://www.samsung.com</a>
PUERTO RICO	1-800-682-3180	<a href="http://www.samsung.com">http://www.samsung.com</a>
REP. DOMINICA	1-800-751-2676	<a href="http://www.samsung.com">http://www.samsung.com</a>
TRINIDAD & TOBAGO	1-800-SAMSUNG(726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
VENEZUELA	0-800-100-5303	<a href="http://www.samsung.com">http://www.samsung.com</a>
EUROPE		
AUSTRIA	0810 - SAMSUNG(7267864,€ 0.07/min)	<a href="http://www.samsung.com">http://www.samsung.com</a>
BELGIUM	02-201-24-18	<a href="http://www.samsung.com/be">http://www.samsung.com/be</a> (Dutch) <a href="http://www.samsung.com/be_fr">http://www.samsung.com/be_fr</a> (French)
CZECH	800 - SAMSUNG (800-726786)	<a href="http://www.samsung.com">http://www.samsung.com</a>
	Distributor pro Českou republiku: Samsung Zrt., česká organizační složka, Oasis Florenc, Sokolovská394/17, 180 00, Praha 8	
DENMARK	70 70 19 70	<a href="http://www.samsung.com">http://www.samsung.com</a>
EIRE	0818 717100	<a href="http://www.samsung.com">http://www.samsung.com</a>
ESTONIA	800-7267	<a href="http://www.samsung.com">http://www.samsung.com</a>
FINLAND	030 - 6227 515	<a href="http://www.samsung.com">http://www.samsung.com</a>
FRANCE	01 48 63 00 00	<a href="http://www.samsung.com">http://www.samsung.com</a>

EUROPE		
GERMANY	01805 - SAMSUNG (726-7864,€ 0,14/Min)	<a href="http://www.samsung.com">http://www.samsung.com</a>
HUNGARY	06-80-SAMSUNG(726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
ITALIA	800-SAMSUNG(726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
LATVIA	8000-7267	<a href="http://www.samsung.com">http://www.samsung.com</a>
LITHUANIA	8-800-77777	<a href="http://www.samsung.com">http://www.samsung.com</a>
LUXEMBURG	261 03 710	<a href="http://www.samsung.com">http://www.samsung.com</a>
NETHERLANDS	0900 - SAMSUNG (0900-7267864) (€ 0,10/Min)	<a href="http://www.samsung.com">http://www.samsung.com</a>
NORWAY	815-56 480	<a href="http://www.samsung.com">http://www.samsung.com</a>
POLAND	0 801 1SAMSUNG (172678) 022 - 607 - 93 - 33	<a href="http://www.samsung.com">http://www.samsung.com</a>
PORTUGAL	80820 - SAMSUNG (726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
SLOVAKIA	0800-SAMSUNG(726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
SPAIN	902 - 1 - SAMSUNG (902 172 678)	<a href="http://www.samsung.com">http://www.samsung.com</a>
SWEDEN	0771 726 7864 (SAMSUNG)	<a href="http://www.samsung.com">http://www.samsung.com</a>
SWITZERLAND	0848-SAMSUNG(7267864, CHF 0.08/min)	<a href="http://www.samsung.com/ch">http://www.samsung.com/ch</a> <a href="http://www.samsung.com/ch_fr">http://www.samsung.com/ch_fr</a> (French)
U.K	0845 SAMSUNG (7267864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
CIS		
ARMENIA	0-800-05-555	
AZERBAIJAN	088-55-55-555	
BELARUS	810-800-500-55-500	
GEORGIA	8-800-555-555	
KAZAKHSTAN	8-10-800-500-55-500	
KYRGYZSTAN	00-800-500-55-500	<a href="http://www.samsung.com">http://www.samsung.com</a>
MOLDOVA	00-800-500-55-500	
RUSSIA	8-800-555-55-55	<a href="http://www.samsung.com">http://www.samsung.com</a>
TADJIKISTAN	8-10-800-500-55-500	<a href="http://www.samsung.com">http://www.samsung.com</a>
UKRAINE	0-800-502-000	<a href="http://www.samsung.com/ua">http://www.samsung.com/ua</a> <a href="http://www.samsung.com/ua_ru">http://www.samsung.com/ua_ru</a>
UZBEKISTAN	8-10-800-500-55-500	<a href="http://www.samsung.com">http://www.samsung.com</a>
ASIA PACIFIC		
AUSTRALIA	1300 362 603	<a href="http://www.samsung.com">http://www.samsung.com</a>
CHINA	400-810-5858 010-6475 1880	<a href="http://www.samsung.com">http://www.samsung.com</a>
HONG KONG	(852) 3698 - 4698	<a href="http://www.samsung.com/hk">http://www.samsung.com/hk</a> <a href="http://www.samsung.com/hk_en">http://www.samsung.com/hk_en</a>

ASIA PACIFIC		
INDIA	3030 8282 1800 110011 1800 3000 8282 1800 266 8282	<a href="http://www.samsung.com">http://www.samsung.com</a>
INDONESIA	0800-112-8888 021-5699-7777	<a href="http://www.samsung.com">http://www.samsung.com</a>
JAPAN	0120-327-527	<a href="http://www.samsung.com">http://www.samsung.com</a>
MALAYSIA	1800-88-9999	<a href="http://www.samsung.com">http://www.samsung.com</a>
NEW ZEALAND	0800 SAMSUNG (0800 726 786)	<a href="http://www.samsung.com">http://www.samsung.com</a>
PHILIPPINES	1-800-10-SAMSUNG(726-7864) 1-800-3-SAMSUNG(726-7864) 1-800-8-SAMSUNG(726-7864) 02-5805777	<a href="http://www.samsung.com">http://www.samsung.com</a>
SINGAPORE	1800-SAMSUNG(726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
TAIWAN	0800-329-999	<a href="http://www.samsung.com">http://www.samsung.com</a>
THAILAND	1800-29-3232 02-689-3232	<a href="http://www.samsung.com">http://www.samsung.com</a>
VIETNAM	1 800 588 889	<a href="http://www.samsung.com">http://www.samsung.com</a>
MIDDLE EAST & AFRICA		
BAHRAIN	8000-4726	
JORDAN	800-22273	
SOUTH AFRICA	0860-SAMSUNG(726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>
TURKEY	444 77 11	<a href="http://www.samsung.com">http://www.samsung.com</a>
U.A.E	800-SAMSUNG(726-7864)	<a href="http://www.samsung.com">http://www.samsung.com</a>

## **6-4    Correct Disposal of This Product (Waste Electrical & Electronic Equipment) - Europe only**

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(Applicable in the European Union and other European countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

